



Ashley Pierson

Increasing Market Share & Profits | Customer Service Excellence

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Customer Service Manager | Top-Producing Sales Professional
Award-Winning Sales Professional – Achieving Convenience Store Sales of \$1M+

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Five Star Convenience
222 Oak Street
Brampton, ON L6P 0A1
fivestarconvenience1@gmail.com

Dear Hiring Manager:

A passionate and focused Customer Service Manager is vital to the success of a prominent retail operation. My ability to exceed sales quotas and deliver unparalleled customer service to a leading convenience retail chain would serve as valuable assets to your company.

Since 2006, I have been successfully managing the operations of ABC Fuel & Convenience. Previously, I managed a prominent optical centre in Dubai for eight years. My extensive customer service experience and passion for retail branding has primed me to address the next challenge in my career.

Here are some notable career highlights that demonstrate a proven ability to surpass goals:

- Awarded for achieving \$1M+ convenience store sales.
- Surpassed store sales targets by 500% within the first year as Assistant Manager.
- Generated repeat clientele and elicited numerous word of mouth referrals.

Reputed as a genuine people person, I can confidently handle any situation while establishing solid and trusted relationships with staff members and customers.

If you are seeking an energetic Customer Service Manager with a proven track record of exceeding targets, then let's discuss how my qualifications could drive your business goals. I can be reached at 416.555.3456 or ashpierson@abcfuel.ca.

I look forward to becoming a dedicated and loyal member of your team.

Sincerely,

Ashley Pierson

Enclosure: Resume